



PATENT #31  
Appl. Ser. No. 09/437,812  
Attorney Docket No. 50642.00002

53-4  
*Amtds*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CERTIFICATE OF MAILING

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Date: April 16, 2004

By: Eileen M. Janikowski  
Eileen M. Janikowski

In Re Application of Mark E. PENNELL, et al.  Serial No. 09/437,812  Filing Date: November 10, 1999  For: A Web Based Email Control Center	Examiner: Quang N. NGUYEN  Group Art Unit: 2141
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Technology Center 2100

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RESPONSE TO OFFICE ACTION OF DECEMBER 18, 2003 WITH RCE

Sir:

This is a response to the Office Action for the above-identified application dated December 18, 2003, the statutory period for response being extended until April 18, 2003 by the enclosed One Month Petition for Extension of Time. Please make the following amendments and consider the following remarks. A Request for Continued Examination ("RCE") is being filed with this response.

**Claim Amendments** begin on page 2.

**Remarks** begin on page 6.